

S&G Response Limited

Modern Slavery and Human Trafficking Statement

Introduction

This statement is made pursuant to Section 54 of the Modern Slavery Act 2015 and sets out the steps taken by S&G Response Limited during the financial year ended 31 December 2025 to prevent modern slavery and human trafficking within our business and supply chains.

S&G Response is committed to conducting business ethically and with integrity. We have a zero tolerance approach to slavery, servitude, forced labour and human trafficking and are committed to protecting human rights throughout our organisation and supply chain. This statement outlines the measures we have taken to identify, assess and mitigate modern slavery risks and to promote responsible business practices.

Our Business

S&G Response Limited is a UK based provider of accident management, claims handling, repair management and associated mobility solutions to insurers, brokers, fleet operators and other commercial partners.

Our operations are conducted primarily within the United Kingdom. We employ approximately 125 colleagues across our business and work with a network of suppliers, repairers, recovery operators, vehicle hire providers, technology providers and other service partners to deliver our services.

Our Policies

Our commitment to preventing modern slavery is supported by a range of policies and procedures including:

- Modern Slavery & Human Trafficking Policy
- Whistleblowing Policy
- Recruitment and Right to Work Procedures
- Supplier Approval and Monitoring Processes
- Contracts Approval and Monitoring Procedures
- Risk Management Policy
- Employee Code of Conduct

Our Modern Slavery & Human Trafficking Policy establishes a zero tolerance approach to modern slavery and requires all employees, suppliers and business partners to conduct business in a manner that respects human rights and complies with applicable legislation.

Supply Chains

Our supply chain primarily consists of:

- Vehicle repair networks
- Recovery and roadside assistance providers

- Vehicle hire providers
- Professional services providers
- Technology and software suppliers
- Facilities and support service providers

Whilst our operations are principally UK based, we recognise that modern slavery risks may exist within certain sectors and supply chains, particularly where labour intensive services are involved. We therefore adopt a risk based approach to supplier oversight and management.

Due Diligence and Supplier Management

We undertake proportionate due diligence when onboarding new suppliers and business partners.

Our approach includes:

- Assessment of supplier suitability and compliance obligations.
- Use of supplier questionnaires where appropriate.
- Contractual requirements relating to modern slavery and human rights.
- Ongoing supplier monitoring and review.
- Escalation and investigation of concerns where identified.

Our supplier agreements require suppliers to comply with applicable anti-slavery legislation, maintain appropriate controls within their own operations and supply chains, and notify S&G Response of any actual or suspected modern slavery concerns. Suppliers may also be required to provide evidence of compliance as part of our supplier oversight activities.

Risk Assessment and Risk Management

Modern slavery risk forms part of S&G Response's wider risk management framework.

Risk assessments consider:

- The nature of services procured.
- Reliance on labour intensive activities.
- Geographic and sector specific risk factors.
- Supplier maturity and governance.

Particular attention is given to areas that may present elevated risks of labour exploitation, including elements of the vehicle repair and recovery supply chain. Identified risks are subject to ongoing monitoring through the Company's governance framework and are reported through appropriate management and board forums where necessary.

Training and Awareness

S&G Response provides modern slavery awareness training to employees through its Learning Management System.

The training is designed to help colleagues:

- Understand what constitutes modern slavery and human trafficking.
- Recognise potential warning signs and indicators.
- Understand reporting and escalation procedures.
- Appreciate the Company's responsibilities under the Modern Slavery Act.

Employees are encouraged to report concerns through management channels or via the Company's whistleblowing arrangements.

Reporting Concerns

S&G Response encourages employees, customers, suppliers and other stakeholders to raise concerns regarding any suspected modern slavery, human trafficking or labour exploitation.

All concerns are taken seriously and will be investigated appropriately. Where necessary, corrective actions will be implemented and business relationships may be suspended or terminated.

Monitoring Effectiveness

During 2025, S&G Response continued to strengthen its approach to responsible business practices through:

- Maintenance of a Modern Slavery & Human Trafficking Policy.
- Employee awareness training.
- Ongoing supplier due diligence activities.
- Contractual controls within supplier agreements.
- Integration of modern slavery risks within the wider risk management framework.

The Company will continue to review and enhance its arrangements to identify and mitigate modern slavery risks across its operations and supply chains.

Board Approval

This statement was approved by the Board of Directors of S&G Response Limited.

Signed:

A handwritten signature in dark ink, appearing to read 'ACW', followed by a long, sweeping horizontal stroke.

Andy Whatmough

Director

S&G Response Limited